

Dear Direct Payment Holder,

We are contacting you today with an update about the Direct Payment support we currently provide you with.

We are making you aware of expected changes that will be taking place for this service.

Background

You receive a Direct payment from Essex County Council.

You may use Purple to

- help manage your Direct Payment and to pay people/someone to support you achieving the outcomes set out in your Support Plan.
- to give you advice and information about your employment responsibilities.

What you need to know

From 30th June 2023, Purple will no longer provide this service and a new service will be put in place.

A new provider will be offering this service, Penderels Trust.

This means that Essex County Council will be transferring your Direct Payment from us, to Penderels Trust.
(www.penderelstrust.org.uk/essex)

When the transfer happens, Purple will work closely with Essex County Council and Penderels Trust to try and avoid disruptions or delays in the service you receive.

Over the next few months, Essex County Council will be sending you more information about

- Their plan for transferring you from Purple to Penderels Trust
- Changes you can expect and when
- What they will need you to do

The change happening is a **change in provider only**.
There will be **no change** to your personal budget.

What you need to do

At the moment, you do not need to do anything and we will keep supporting you in the same way until the 30th June.

Essex County Council will let you know well in advance when anything changes, or you are required to do anything else.

Contact

If you have any questions about this update, you need to contact Essex County Council directly by either;

- Sending an email to DPRecipients@essex.gov.uk
or
- Calling 0333 013 3054

Yours faithfully,
Purple

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