



Essex Direct Payment Support Services

Our experienced team can support you throughout your direct payment journey – from advising on your role as an employer, to recruiting Personal Assistants (PAs) and managing payroll and invoice payments.



*"Thank you for the valuable advice and information. You have made it all really clear."
Direct Payment holder*



Purple's Direct Payment Support Services

- **Support Planning**
Our experienced Support Planners can assist you to develop and produce a support plan which meets both your needs and is within your agreed direct payment budget.
- **Employer Advice and Guidance (EAG)**
Our EAG Co-ordinators can advise and guide you on your responsibilities as an employer, supporting you to meet all your obligations and recruit PAs safely and successfully.
- **PA Recruitment**
Employers and employees create profiles on Purple Match system which matches disabled people with potential PAs based on likes and dislikes, as well as needs.
- **Payment Services**
Our Payment Service team is here to support you to pay your PAs – whether employed directly or via agencies – which means less paperwork for you, and the peace of mind that your PAs will be paid on time, correctly and in compliance with all relevant law.



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